



Terms & Conditions Of Guarantee

- The terms laid down on the Guarantee must be adhered to.

Oil-Fired Boilers

- Firebird boilers are designed and manufactured to give many years of trouble-free service. We provide a comprehensive conditional warranty of 5 years on the boiler shell and 2 years on burner and associated controls.
- This will only apply if the boiler is commissioned by a Firebird approved engineer and is serviced annually thereafter.
- Please ensure that the *Boiler Passport* is fully completed by an Oftec or suitably qualified engineer and is returned within 10 day's of complete installation & commissioning. The boiler passport commissioning form can also be complete online at this link:
<http://www.firebird.ie/uk/Service/BoilerPassport.aspx>
- Correct commissioning will ensure that your boiler is set to operate at its maximum fuel efficiency.
- Consumable components, the nozzles and the oil hose are excluded.

Solar

- Firebird offers 5 years warranty on the flat plate and vacuum tube solar collectors and 2 years warranty on all other parts

Bio-Mass Boilers

- Firebird offers 5 years warranty on the boiler shell and 2 years warranty on all other parts

Terms and Conditions of Firebird's Warranty Programme

1. Warranty implies that the product shall be free from defective parts or workmanship for a period of warranty cover, which begins from the date of installation.

2. All claims under the warranty programme must be within the above stated time limits.
3. Installation and commissioning of the product must be in accordance with (a) Installation Manual, (b) all relevant standards and codes of practice.
4. A competent qualified person using the correct installation and test equipment must carry out the work.
5. Maintenance should be carried out at the intervals stated in the Installation Manual.
6. Firebird can accept no liability in respect of any defect arising from incorrect installation, negligence, fair wear and tear, misuse, alteration or repair by unqualified persons.
7. Firebird will not accept any liability in respect of any defect occurring on the product due to limescale build-up and or low return water temperature.
8. The warranty programme extend to reasonable labour costs EXCEPT in the case of a 5 year warranty period whereby any valid claim made after 3 years will not include labour costs.
9. Firebird's prior authorisation must be obtained before examination or repair of the product takes place.
10. Firebird will examine all claims made under the warranty programme and for any claims that are deemed invalid, the costs incurred will be borne by the owner.
11. The warranty programme only applies where the product was used only for normal domestic heating purposes.
12. Any defective part removed under any or all of the warranty programmes MUST be returned to Firebird.

STATUTORY RIGHTS OF THE OWNER ARE NOT AFFECTED BY THIS GUARANTEE