

Application Form For 5 Year Boilerguard

Important Notice – Material Facts

All material facts must be disclosed. Failure to do so could invalidate the policy. A material fact is one which is likely to influence an insurer in the acceptance and assessment of this application e.g. intended unoccupancy of the property, or any criminal convictions (other than motor offences). If you are in any doubt as to whether a fact is material then it should be disclosed to the insurer. If any changes in circumstances arise during the period of insurance cover please provide your insurer with details.

Declaration

I confirm my boiler is in good working order and I agree to accept cover subject to the terms and conditions of this insurance which I am aware are available on request and will be sent on acceptance of cover. I am aware that cover must be applied for within one month of installation and is subject to the insurer's acceptance of the boiler.

Signature _____

Date _____

Bluefin Insurance Services Limited may wish to send you details of other products we feel may be of interest. If you do not wish to receive such offers please tick this box

Please complete both sides of this Application Form



5YBG/IDA/MJS/WW/0609

keyfacts[®] Policy Summary

This is a summary of the cover provided - see the Terms and Conditions for the full conditions.

The Insurer

This policy is underwritten by Aviva Insurance Limited which is authorised and regulated by the Financial Services Authority and whose address is Pitheavlis, Perth PH2 0NH. Registered in Scotland, No. 2116.

Type of Insurance and Cover

This insurance is a three year extended warranty for new boilers that covers the cost of parts and labour for repairing a breakdown of the boiler. Cover commences after the manufacturer's 2 year warranty giving a total period of cover of 5 years.

Significant features and benefits

- Covers ENVIROMAX high efficiency oil fired condensing boilers under 200,000 BTU/hr.
- Covers cost of replacement of any part of the insured equipment following a breakdown up to an upper claim limit of £2,000.
- Covers labour charges during normal working hours directly connected with the replacement.

Significant or unusual exclusions or limitations

- The first £25 of each claim (the policy excess).
- The heat exchanger (water jacket) which carries a 5 year manufacturer's warranty.
- Components installed for less than 6 months or the warranty period, whichever is the greater.
- Flues, except balanced flues which are integral to the boiler.
- Decorative parts, trim or casing.
- Water circulating pumps unless contained within the casing of the boiler.
- The boiler must be serviced at least annually.

See the Terms and Conditions of the policy for the complete list of exclusions.

Duration of cover

This contract is valid for three years from the end of the manufacturer's two year warranty – giving total cover of five years from installation of the boiler. If the boiler is installed more than 6 months from the date of dispatch from the boiler manufacturer, the guarantee period shall be deemed to have commenced 6 months from the date of dispatch.

Cancellation Period

You can cancel the policy within 14 days of receiving the policy documentation by contacting Bluefin Insurance Services Limited, Summit House, Glebe Way, West Wickham, Kent BR4 0RJ. Tel. 020 8777 7778.

Claim Notification

Contact the OFTEC service company you use to arrange to fix a breakdown and submit their bill within 6 months to Bluefin Insurance Services Limited, Summit House, Glebe Way, West Wickham, Kent BR4 0RJ.

Complaints Procedure

Address complaints to Bluefin Insurance Services Limited, Summit House, Glebe Way, West Wickham, Kent, BR4 0RJ. Telephone: 020 8777 7778. Fax: 020 8776 3372.

If it is impossible to reach an agreement with Bluefin Insurance Services or the Insurer, you have the right to make an appeal to the Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, Docklands, London E14 9SR or telephone 0845 080 1800.

Financial Services Compensation Scheme (FSCS)

Bluefin Insurance Services Limited and Norwich Union are members of the Financial Services Compensation Scheme (FSCS). The FSCS is a safety net for customers of financial services firms should the firm not be able to meet its liabilities. Further information can be obtained by calling 020 7892 7300 or writing to Financial Services Compensation Scheme, 7th floor, Lloyds Chambers, Portsofen Street, London E1 8BN. Fax: 020 7892 7301.

Choice of Law

The Law of England will apply to this contract unless:

- You and the insurer agree otherwise
- At the date of the contract you are a resident of (or, in the case of a business the registered office or principal place of business is situated in) Scotland, Northern Ireland, Channel Islands or the Isle of Man, in which case (in the absence of any agreement to the contrary) the law of that country will apply.

Data Protection – Information Uses

For the purpose of the Data Protection Act 1998, the data controllers in relation to any personal data you supply are Bluefin Insurance Services and Aviva Insurance Limited.

Sensitive Data

The insurer may need to collect data defined as sensitive by the Data Protection Act (such as medical history or criminal convictions). By proceeding with this application you will signify your consent to such information being processed by the insurer or its agents.

Insurance Administration

Information you supply may be used by Bluefin Insurance Services and the insurer, its agents, associated companies and re-insurers (known in this text as "us" and "we") for insurance administration, offering renewal, research and statistical purposes, crime prevention, and disclosure to regulatory bodies for the monitoring and/or enforcing of compliance with regulatory rules/codes.

Your information may be transferred to any country, including those outside the European Economic Area, for any of these purposes and for systems administration. If you provide information about another person to us, in doing so you confirm they have given you permission to provide the information to us and for us to process their personal information (including sensitive personal data) and that you have told them who we are and what we will use their data for as set out in this notice.

In assessing any claims made, the insurer or its agents may undertake checks against publicly available information (such as electoral roll, county court judgements, bankruptcy orders or repossessions). Information may also be shared with other insurers either directly or via those acting for the insurer (such as loss adjusters or investigators).

With limited exceptions, and on payment of the appropriate fee, you have the right to access and if necessary rectify personal information held about you.

Credit Searches and Accounting

To assess your application, prevent fraud and check your identity the insurer may search files provided by credit reference agencies that keep a record of the search and pass information about you and your payment record to credit reference agencies.

Other credit lenders will use this information for making credit decisions about you and people financially associated to you, for the prevention of fraud and money laundering, for tracing debtors or beneficiaries and for recovering debt.

Credit scoring – the assignment of a score to risk factors which are then totalled – may be used by the insurer but the acceptance or rejection of your application will not be solely dependent on it.

Fraud Prevention and Detection

To prevent and detect fraud and money laundering we may at any time share information about you with other organisations and public bodies, undertake fraud searches and check your identity to prevent money laundering, unless you furnish us with other satisfactory proof of identity. If you give us false or inaccurate information and we suspect fraud, we will record this.

Claims History

Under the conditions of your policy you must tell us about any Insurance related incidents (such as fire, water damage, theft or an accident) whether or not they give rise to a claim. When you tell us about an incident we will pass information relating to it to a database.

We may search these databases when you apply for insurance, in the event of any incident or claim, or at time of renewal to validate your claims history or that of any other person or property likely to be involved in the policy or claim.

You should show these notices to anyone who has an interest in the insurance under the policy.

Home heating insurance



5 Year Boilerguard

Five year cover for your new ENVIROMAX high efficiency oil fired condensing range boiler by extending the manufacturer's two year warranty with three years insurance cover

protection for
your boiler

5
years



Why do I need protection?

Your boiler is designed and built to the highest standards and backed by a two year manufacturer's warranty. But if the boiler unexpectedly breaks down between two and five years after installation, 5 Year Boilerguard will protect you from the repair costs that you would have to pay.



Why 5 year Boilerguard?

5 Year Boilerguard extends the cover of your manufacturer's warranty to a total of five years from the date of installation providing five years cover against the cost of replacement of any part of the insured equipment following a breakdown together with labour charges during normal working hours directly connected with the replacement.

5 Year Boilerguard has been devised by Bluefin Insurance Services who have acquired nearly forty years experience in heating insurance and who administer the scheme and it is underwritten by Aviva Insurance Limited, one of the UK's largest and most respected insurers.

What does it cost?

Single premium required for insurance for **three** years following the manufacturer's **two** year warranty.

New Firebird ENVIROMAX high efficiency oil fired condensing range boiler	£149 inc. £8.43 ipt
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Premium includes Insurance Premium Tax (ipt) which is a Government Levy charged at 6%
Price valid until December 2011

Payment must be sent within 12 months of the installation of the boiler.



Bluefin Insurance Services Limited is authorised and regulated by the Financial Services Authority. Calls may be monitored or recorded for quality and training purposes.

What does 5 year Boilerguard cover?



- all Firebird ENVIROMAX high efficiency oil fired condensing range boilers under 200,000 BTU/hr (60kW).
- boiler components excluding the heat exchanger (also known as the water jacket).

What to do in the event of a breakdown

Simply call the OFTEC service company you use to carry out the repairs as soon as possible during normal working hours. If you need to contact another OFTEC service company, call OFTEC on 0845 65 85 080 or visit their website on www.oftec.org.

Once the repair has been carried out to your satisfaction, you should pay for the work and send a copy of the invoice to Bluefin Insurance Services who administer the scheme on behalf of Aviva. You will then be reimbursed according to the terms of the policy.

Application Form for 5 Year Boilerguard

This insurance meets the demands and needs of those with new Firebird boilers who want an extended parts breakdown insurance for their boiler beyond the manufacturer's two year warranty period.

Please complete this application form and send it to **Freeport RLZZ TRBZ XXSZ, Bluefin Insurance Services Limited, Heating Department, Glebe Way, WEST WICKHAM BR4 0RJ**

Please enclose payment by cheque for £149, payable to Bluefin Insurance Services Limited.

Personal Details

Surname _____

Initials _____ Mr/Mrs/Miss/Ms

Address _____

Postcode _____

Home Tel _____

Business Tel _____

Boiler Details

Boiler Manufacturer _____

Boiler Model _____

BTU/(kW) rating _____

Date or year of installation _____

Name of OFTEC service company which will maintain the boiler.
(For information on OFTEC registered technicians near you, call 0845 65 85 080 or visit www.oftec.org)

Their address _____

CODE (office use only):

Please complete both sides of this Application Form